

QUALITY POLICY

The Company Management has developed its Quality Policy by focusing on the implementation of high-level projects by using effective ways of fulfilling the obligations it undertakes towards its customers, and at the same time remaining competitive. In “HiSCS S.M.S.A” the Quality Policy commitment is:

- The implementation of high-quality projects and services.
- The delivery of projects and services on time and with full coverage of customer requirements.
- Taking the necessary measures and conform to the legal requirements regarding the safety of the employees and generally the operation of the company.
- Taking the necessary measures to comply with the legal requirements related to the operation of the company.
- Providing all the necessary resources to ensure the excellence of the client-owned products.
- Covering all confidentiality issues regarding any literary or commercial client property.
- Developing mutual trust and cooperation with its partners/suppliers.
- The continuous monitoring of any developments in its sector.
- Treating effectively and satisfactory the anticipating and existing training and specialization needs of the company’s employees.
- Providing the necessary measures to maintain and improve the efficiency of the company’s Quality Policy System.
- The ability to collect the performance results and thus determine and achieve its qualitative targets that are reviewed regularly.
- Determining the adequacy of meeting the expectations of interested parties.

The Quality Policy System is the tool that the company has developed so as to implement, control and revalue its Quality Policy, when required. The validity and recognition of the Quality Policy can be achieved through its certification by an Independent Certification Carrier in accordance with the international standard ISO 9001:2015.

In order to implement the Quality Policy, the Company considers it necessary to actively involve the employees and partners in the observance, development and documentation of all the procedures provided by the Quality System. All employees and partners of the company contribute to the effective implementation of the quality system as well as to its improvement.

The quality policy is communicated to all staff and partners of the company.

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HiSCS S.M.S.A.